



BOULEVARD/ CLEVELAND

NATIONAL FOREST KOA

GUEST SERVICES GUIDE



Guest Name: _____

Site#: _____

WiFi: _____

Boulevard/Cleveland Natl. Forest KOA | 1331 Shasta Way | Boulevard, CA 91905 | San Diego County
 Information: (619) 766-4480 | Reservations: (800) 562-0271 | boulevard@koa.com | KOA.com/campgrounds/boulevard/

Quiet Hours: 10:00 pm to 7:00 am • Office & Store Hours: 8:00 am to 9:00 pm



CAMPGROUND GUIDELINES

Enjoy your stay without detracting from your safety, or the safety and enjoyment of others.

BE RESPECTFUL. BE CONSIDERATE:

- **No smoking on premises.**
- No drunkenness, disorderly conduct, use of profanity, or loud music.
- No alcoholic drinks except at your site/trailer/motorhome. (Please be respectful of your neighbors.)
- Deal with your pets so they are not disruptive to other guests.
- Limit RC toy (cars, trucks, planes, helicopters, etc.) use in remote areas.
- Do not walk through other's sites (occupied or not).
- **Do not use firewood unless purchased from the office.**

SITE SPACE:

- All your items need to stay within your site space. (Park within your site space.)
- You are responsible for keeping your site clean and organized.
- **Nothing is to be stored underneath your RV or Trailer...(Fire and SD County rule.)**
- Only the following items are allowed: 2 ice chests, lawn furniture ONLY, lawn exterior carpet, BBQ pit, bicycles, approved fire ring, picnic table, garden box for all misc. items.
- No storage sheds are allowed on sites, we have a designated area for storage sheds.
- Monthly guests: Please put away all tablecloths, chairs, firewood, trash, and any other items if vacating your site for more than one night.
- **ANYTHING ELSE NEEDS TO BE APPROVED BY OFFICE STAFF FIRST.**

VEHICLES & DRIVING:

- **All Rigs and Vehicles must have current registration and insurance at all times. No Exceptions.**
- Drive only on paved roads, 5 MPH speed limit. (Licensed drivers only)
- No alcohol drinking and driving.
- Pedestrians have the right of way.
- Do not drive through other's sites (occupied or not).
- Street legal vehicles (besides quads, side by sides, etc.) are allowed to be driven only on paved roads.
- All vehicles must have stock mufflers and spark arrestors are required.
- Quads, 3 wheelers, dirt bikes, side by sides, and dune buggies are not permitted to be driven within the park. This applies to both paved roads and dirt roads/trails. Off-road vehicles may only be driven from the front gate to your site. Off-road trails are available OUTSIDE of our property. Please keep in mind that if your off-road vehicle does not have a stock muffler, you must walk the vehicle into and out of the property.

RV AND TRAILER PARKING:

- The majority of our sites are "Back-In" only, please do not pull through unless it is an assigned pull through site.
- Park parallel to power pedestal.
- Park with pedestal on driver's side.
- Your site space is from pedestal to pedestal. Do not encroach on your neighbors' site space, occupied or not.

VEHICLE PARKING:

- Park in your assigned site space.
- Limit 2 vehicles per site.
- You can rent a second space for additional parking if needed and available.

PARK GATE CARDS:

- Max of two gate cards are available per site space. **We require a valid credit card on file.**
- If gate card is not returned when guest checks out we have the right to charge guest's credit card \$25.00 per gate card to replace the gate card.
- Park guests are not allowed to let anyone else use their gate card.
- Park guests agree not to let others in with their gate cards.
- Visitors and all other guests must check in & register with the office before entering park.

SANITATION:

- Sewer seals are mandatory at all times.
- Trash dumpsters are located next to the "Dog Run" for all guests. You are responsible for taking your trash to dumpsters.
- Blue recycling bins are located throughout the park for all guests to use.

CHILDREN:

- Children under the age of 10 must be accompanied by an adult in public areas and park buildings. Children under the age of 18 must wear a helmet at all times when riding bicycles or scooters in park.
- Bicycles and scooters are to be ridden on paved roads and trails only. No riding through site spaces.
- Motorized toys should not exceed 5 MPH. be considerate of your neighbors.

PETS:

- Pets must remain on a leash whenever outside of your unit. One end on pet, other end on stable object.
- Do not leave pet unattended outside of your unit if outside the park.
- Pick up after your pet at all times and put waste in trash bins. Pet poop bags are available at store.
- There is a "Dog Bark" area for off leash exercise. Dogs are not to be left alone in this area.
- No Pit Bull, Doberman, Rottweiler, or Wolf breeds are allowed in our park.

PARK ANIMALS:

- Guests are not permitted to feed, pet, or ride any of the animals on the property.
- Guests are not allowed to enter horse corrals and goat pen unless authorized by management.

POOL & HOT TUB RULES:

- Pool/ Hot tub are available exclusively to guests only.
- Everyone must shower before entering the pool or hot tub.
- Children under the age of 16 must be accompanied by an adult in the pool area.
- All children under 3 must wear swim diapers while in pool.
- No street clothes allowed in pool or hot tub.
- No children under the age of 16 are allowed in hot tub.
- No playing or horse play in hot tub. Hot tub is for relaxation.
- No diving or cannon balling into pool or hot tub.
- **ABSOLUTELY NO FOOD OR DRINKS OF ANY KIND IN POOL AREA.**
- **ABSOLUTELY NO SMOKING OR CHEWING GUM in or around pool or hot tub area.**
- **ANYONE NOT ABIDING BY THE RULES MAY BE ASKED TO LEAVE THE POOL AREA AND NOT ALLOWED TO RETURN. THEY WILL LOSE THEIR POOL AND HOT TUB PRIVILEGES.**

INTERNET & WIFI:

- Any form of abuse or misuse of Internet/wifi are prohibited and subject to restriction. This includes sharing Internet/wifi passwords with other guests.

Sharing park with others:

- All visitors must register at office before entering park. Guests are not allowed to use their gate key to allow visitors into the property.
- You are responsible for your visitors and they must follow the park rules.

RESOURCE PROTECTION: trees, vegetation, landscaping, and dirt:

- No cutting, pruning, or marking of trees or bushes.
- No nails or spikes in trees.

FIRES AND FIREWOOD:

- Permitted in approved fire rings only.
- Must be attended.
- Fires must not exceed the height of 24 inches.
- Extinguish fires when unattended.
- **NO OUTSIDE FIREWOOD IS PERMITTED IN THE PARK.**
- Firewood can be purchased at the office.

CRITTERS:

- No hunting or target shooting in park.
- Do not feed wild animals in park.
- You are responsible for your own pest control in your unit.
- Do not place unprotected baits or poisons outside your unit.

CANCELLATION POLICY:

- Should you need to reschedule, please do so within 24 hours prior to your arrival date.

Sites: 48 hrs before the reservation date there is a \$10 non-refundable fee.
48 hrs within the reservation date the whole deposit amount is forfeited.

Cabins: 7 days before the reservation date there is a \$10 non-refundable fee.
7 days within the reservation date the whole deposit amount is forfeited.

- You may reschedule your reservation, based on availability, within 12 months of your original check in date at no cost.

Thank you for choosing Boulevard/Cleveland National Forest KOA. We look forward to having you as our guest. If you have any issues or questions in booking your reservation online please contact us at (619) 766-4480 or boulevard@koa.com.